

October 23, 2018

## Emergency Water Restrictions issued for Northtown MUD

The historic flood waters containing high levels of silt in our water supply lakes have reduced the operational capacity of Austin Water's water treatment plants. **Northtown MUD** purchases wholesale water from the City and Austin and therefore we are directly impacted by the shortage. Emergency Restrictions have been enacted today to immediately reduce water usage and ensure water is available for firefighting and basic needs. **A boil water notice advisory remains in effect for these Districts.**

During this period and until further notice, all outdoor water use is prohibited. Customers may not:

- Use water for irrigation or testing of irrigation equipment
- Wash vehicles, including at commercial car wash facilities
- Wash pavement or other surfaces
- Add water to a pool or spa
- Conduct foundation watering, or
- Operate an ornamental fountain or pond, other than aeration necessary to support aquatic life

**District residents are also asked to immediately limit non-essential and discretionary water usage.**

### *Discretionary and Non-Essential Uses*

- Wash down of any hard-surfaced areas, structures or vehicles
- Use of water for landscape irrigation
- Use of water for dust control
- Use of water in a fountain, pool, or water feature

Water waste is prohibited and can be enforced at all times. Examples of water waste include:

- Failure to repair a controllable leak, including:
  - Irrigation systems
  - Plumbing fixtures
  - Pipes

If you have any questions about the emergency restrictions, please contact the Crossroads Utility Services at 512-246-1400